

MS-01

Management Programme

**ASSIGNMENT
SECOND SEMESTER
2014**

MS-01: Management Functions and Behavior



**School of Management Studies
INDIRA GANDHI NATIONAL OPEN UNIVERSITY
MAIDAN GARHI, NEW DELHI – 110 068**

ASSIGNMENT

Course Code	:	MS-01
Course Title	:	Management Functions and Behavior
Assignment Code	:	MS-01/TMA/SEM-II/2014
Coverage	:	All Blocks

Note: Attempt all the questions and submit this assignment on or before 31st October, 2014 to the coordinator of your study centre.

1. Briefly describe the responsibilities a professional manager has towards various stakeholders with respect to sustainability of a business organization. Cite example of any business organization, and describe managerial responsibilities to support your response. Briefly describe the organization and the position you are referring to.

2. What hinders effective Decision-making? How can barriers to effective decision making be overcome?

Draw from your own experience or the organizational experience, you are aware of, to support your answer. Briefly describe the organization and the situation you are referring to.

3. “Conflict can have both positive and negative impact on individuals, groups, and organisations. As a result of inter-group conflict, certain changes occur within groups and between groups. Some changes have positive effects, others have negative effects”.

Elaborate this statement and discuss the underlying concepts and dynamics with examples from the organizational experience you have had or you are aware of. Briefly describe the organization and the events you are referring to.

4. Define and describe strategic and operational planning. What are the essential steps involved in planning for an enterprise?

Explain with examples from the experience you have or you are aware of. Briefly describe the organization you are referring to.